

Keep me,  
I'm important.



# Wriggle Parents' Information Pack



## About Wriggle

### Who are Wriggle?

Wriggle specialise in Digital Learning for Education. With a team of support personnel, teachers and technology specialists on staff and over 30 years' experience in delivering learning solutions to schools and education centres, we have all the tools and knowledge to help guide your school's Digital Journey.



### Why Wriggle as a technology partner?

Wriggle support over 50,000 students and thousands of teachers across hundreds of schools to ensure they are getting the most from their technology for teaching and learning. Our service and support includes a dedicated helpdesk providing phone and email support to schools, students and parents and technology experts who handle the repair process and technical setup of all devices. We also have a team of some of the country's most progressive teachers on our staff, who work with all of our partner schools to deliver continuous effective training for teachers.

## About your device for learning

### Wriggle's Home Delivery Service

At Wriggle we understand the challenges involved in getting your students' device setup and ready for learning in school. That's why we've introduced our easy Home Delivery Service.

When you order your Wriggle device for education from our online store, it will be sent out directly to your home along with access to online training videos on technology for learning. This allows your students to get familiar with their new device over the summer so that they're ready to start learning with it in September!



### Secure Device Management for Safe Digital Learning

All of Wriggle's device bundles are carefully set up to be safe, secure and personalised for each student. Our team of technicians put each student's device through a rigorous 77 step process to ensure that:

- All requested school app sare installed and ready to use on their device
- The App Store is disabled to ensure that only school approved apps are available on the device
- The student's device is managed, secured and supported for educational use only
- Office 365 is a hugely valuable tool and where adopted, each students' individual account is assigned and configured to their device

Our set up and ongoing support process offers you peace of mind that each student's device can be used safely and effectively and that our expert team are always on hand to help.

## Your Wriggle School Store Information

School: **Holy Family Community School**

School Store Code: **98087574**



**Service and Support**  
(Parents)



### Key Dates and Important Information

**Online Store Opens: 13<sup>th</sup> April 2021**

**Online Store Closes: 9<sup>th</sup> June 2021**

\*Please note: A late fee of €50 will be charged on ALL orders placed after the store closing date. To avoid this cost, please order before the closing date listed above.

### What's included in the Wriggle Bundle?

All device specifications and prices correct as of February 2020. Subject to change.

- iPad 32GB €379/ iPad 128GB €475
- Heavy Duty Case for iPad €45
- Wriggle Services and Support for 3 years €120
- Access to training videos in technology for learning with the Wriggle Connect Family Basic Plan
- Educational apps (chosen by school)
- 3 year Mobile Device Management license included
- Insurance offering available at time of purchase or alternatively at [www.wriggle.ie/insurance](http://www.wriggle.ie/insurance)

With a team of support personnel, teachers and technology experts on-staff, Wriggle support over 60,000 students and thousands of teachers across hundreds of schools to ensure they are getting the very most from their technology for teaching and learning. We provide a bespoke 1:1 student device programme that is safe, secure and fully compliant with GDPR regulations together with all the tools, resources and support you will need to benefit from enhanced teaching and learning at home and at school.

Our service and support includes a dedicated helpdesk providing phone and email support, technology experts who handle the repair process and technical setup. We also have a team of some of the country's most progressive teachers on our staff, who work with all of our partner schools to deliver continuous effective training. Exclusive to Wriggle Learning, our service is designed to provide schools and parents with all the support and resources they need to successfully enhance teaching and learning through the use of technology.

### Contact us to find out more:

- |  |  |
|--|--|
|  <a href="http://www.wriggle.ie/contactus">www.wriggle.ie/contactus</a> |  @WriggleLearning |
|  <a href="mailto:info@wrigglelearning.ie">info@wrigglelearning.ie</a>   |  @gowriggle       |
|  01 5009060   |  @gowriggle       |



## Wriggle's full service and support package includes:

### Device Configuration



- Bespoke set up and management of each individual student device to school specifications
- Securing each student device with a device management profile which ensures that it is safe and secure and can be used for educational purposes only at school
- Each and every device undertakes a rigorous 77 step configuration process overseen and managed by our dedicated Apple and Microsoft Engineers
- Installment of school specific applications to each individual student device
- School specific device restrictions applied to fully adhere to school policy
- Deployment of additional Apps and Services to each student device for a full 3 year period

### Support



- Full phone and email support for all App and technical issues that students, or you as a school, may have, including:
- Support for any technical issues with the device
- Application Support to ensure optimal performance of educational apps
- Device Enablement in cases where devices become Locked or 'Disabled'
- Device Reconfiguration to school specifications
- 3rd Party Account Support including device management applications such as ASM, InTune and JAMf Classroom
- Warranty repairs and support
- Logistics repairs support
- Ongoing application deployment
- Full 3 years of email & phone support for parents
- 36 month software cover
- 36 month Mobile Device Management licence and platform maintenance

### Training



- Tailor made online training sessions for parents and students on the Wriggle Connect Family Basic Plan, with courses on eBook setup, device settings and updates and more to help them get the most from the technology for learning.
- Tailor made online training sessions for parents to help them better manage the device with the student, detailing the security, GDPR compliance and management environment
- Access to ongoing tuition and support videos
- Bespoke student award certificate on successful completion of 'Getting Started Training'



Wriggle Learning are delighted to offer a low-cost monthly payment plan for student device bundles for parents. Developed in partnership with humm by flexifi, this payment plan has been created to help parents better manage back to school costs with payments spread over 36 months. Other benefits of this plan include: no upfront deposit, same day approval and no hidden costs with the facility to make lump sum payments or pay off early with no penalties.. (For a full list of benefits and terms, see the flipside of this flyer)

#### So where do I start?

Before applying for finance with humm by flexifi, please make sure that you have a clear copy of the following uploaded to your device:

- A photograph of a government ID (passport or drivers' licence)
- A copy of a recent bank statement (This must be dated within the last 3 months and clearly show your name and current address and 30 days of transactions).
- A copy of a recent payslip (This must be dated within the last 35 days and must clearly show your PPS number).
- Please also have your PPS number readily to hand

You must earn €21k or more a year and be over 18 years of age to qualify for finance with humm by flexifi

#### How do I apply for finance with humm by flexifi?

- Step 1:** Go to flexifi.com and click 'Apply Now'
- Step 2:** Enter your mobile number
- Step 3:** Complete the humm by flexifi online form and click 'Send Consent Form'
- Step 4:** You will receive a consent code to your mobile phone. Enter this now onto the humm by flexifi approval page
- Step 5:** To verify your identity, you will be asked to upload a form of government ID and a recent payslip and bank statement. Once this is done, click 'Save Attachment' and when the file is saved, click 'next'  
\*In some cases additional documents will be required
- Step 6:** Your finance request will now be processed by humm by flexifi and you will be notified of the outcome within 24 hours via text to your mobile phone. If your application is successful, you will be asked to select your payment plan.

\*Please note that you will have 90 days to use your humm by flexifi credit once approved

#### How do I use humm by flexifi on the Wriggle Store?

- Step 1:** Go to the Wriggle online store at [wriggle.ie/order](http://wriggle.ie/order)
- Step 2:** Place your order on the store
- Step 3:** Once you have selected your Wriggle bundle items on the store and arrived at the payment section, select humm by flexifi as your payment option.
- Step 4:** You will now be taken to the humm by flexifi portal and asked to put in your mobile phone number
- Step 5:** A message will be sent to your mobile phone with an approval code. Enter the code and click 'Checkout' and then click 'next'.
- Step 6:** If you have been approved for finance with humm by flexifi, you will see your customer details and how much credit is available to you as well as the payment plan you selected. Click 'select this option' and then click 'next'
- Step 7:** You will be emailed an acceptance agreement by humm by flexifi with an acceptance code in it. Enter this code online and click 'next'
- Step 8:** You will now be asked to enter your credit card details and a date to start your repayments. Enter these details and click 'submit now'. humm by flexifi will then collect repayments via the method chosen by you on their website
- Step 9:** You will now be redirected back to your order on the Wriggle Learning website. Click confirm to place your order. Your order will then be logged on the Wriggle system ready for processing.

Fees, terms and conditions and minimum criteria apply. Subject to credit assessment and approval. Finance is provided by Flexi-Fi Europe Limited  
If you have any questions about finance, credit limits or approval process, please contact humm by flexifi directly at [www.flexifi.com/contact](http://www.flexifi.com/contact)



Get all your school technology,  
training and support for a

**LOW, AFFORDABLE  
MONTHLY COST**



Developed in partnership with humm by flexifi, Wriggle's new financing plan has been created to help parents better manage back to school costs, while ensuring their children can access the best blend of technology and learning materials for the school year.

Spread the cost of purchasing device bundles for school over 36 months with multiple benefits including:

Low, affordable, monthly cost  
including device, training and Wriggle service and support

Transparent, simple, same day approval process

No upfront deposit

Spread the cost over 36 months

Pay off early with no penalties

No hidden costs

To learn more about  
Wriggle's monthly payment  
plan, contact us today at  
[info@wrigglelearning.ie](mailto:info@wrigglelearning.ie)  
or  
Ph: 01 5009060



With a team of support personnel, teachers and technology experts on-staff, Wriggle support 50,000 students in 100s of schools to get the most from their technology for learning. Our service and support includes a dedicated helpdesk providing phone and email support, technology experts who handle the repair process and technical setup, as well as a team of teachers who develop and provide remote and onsite training to students and teachers around the country.

Exclusive to Wriggle Learning, this service is designed to provide schools with all the resources, management and support they need to successfully enhance teaching and learning using technology.

Finance subject to credit assessment, terms & conditions apply.

Protect your investment for less

**Get Great Value  
Device Insurance**

**from only €5.79 per month!**



Price quoted is for an iPad 32GB 8th Generation. Value up to €500. Loss cover available for €2 extra per month. Terms and conditions apply. Correct at time of printing January 2021.

Wriggle has developed a unique insurance product designed for devices in school. Accidents happen so it is strongly recommended that you insure your child's device. This great value offer covers your device insurance needs including:

- Accidental damage
- Liquid damage
- Theft
- Breakdown
- Unlimited repairs
- 180 days worldwide cover in any 12-month period
- Up to 15% discount for Multiple gadgets
- Lower excess fee
- Optional Loss Cover
- The option to pay on a monthly basis

**Why should I buy device insurance with Wriggle?**

You know your child better than anyone and Insurance can bring great peace of mind in knowing that any accidents are covered. Our tailored Insurance Option, in partnership with Gadgetinsurance.com, includes many unique features:

- Free pick up and return of damaged devices (not included on Gadgetinsurance.com)
- Immediate cover for gadgets insured within 90 days of purchase (Insurance takes effect straight away as soon as you buy your policy online or when it's delivered to you via the Wriggle store).
- Wriggle customers can avail of a lower excess of €50 (Normally €75 on Gadgetinsurance.com) via [wriggle.ie/insurance](http://wriggle.ie/insurance)
- Reconfiguration of Wriggle device after claim is processed

\*All claims are processed by Davies Group on behalf of Gadgetinsurance.com

We make signing up for Insurance straightforward. You'll find the option to take insurance within your schools' unique Online Store along with everything else that you will need.

Visit [www.wriggle.ie/insurance](http://www.wriggle.ie/insurance) to avail of this great value offer and protect your students' device today!

Insurance is provided by Blue Insurance Limited trading as Gadgetinsurance.com, who are regulated by the Central Bank of Ireland.



## The Benefits to Teaching and Learning

### Building Key Skills

Technology is not only used as a tool to research and record learning at home and in school but also as a means of developing the key skills needed to live and thrive in the 21st Century. The Junior Cycle Key Skills developed by the National Council for Curriculum Assessment outlines that "Working with digital technology forms a part of each of these skills" and is embedded into planning and curriculum assessment in all schools.

21st Century skills are essential in the workplace today and educational technology provides the tools to prepare our students to engage meaningfully with the world they live in, to solve problems using critical thinking and to be able to communicate and collaborate with others.

### 21st Century Skills



**The 8 Key Skills underpinning your learning journey!**

### Blended Learning

Every student learns differently and the built-in tools for education provided by today's technology enables learners of all needs and learning styles to access, demonstrate and record their learning in the way that suits them best.

A blended learning approach incorporating the best practices of traditional teaching and learning with the wealth of multi-media tools, educational platforms and accessibility features provided by technology has been shown to increase student engagement and learning outcomes as well as providing more opportunities for both teachers and students to personalise student learning.



## Today: Teaching has Changed!

- Using Technology
- Using Traditional Methodologies
- Blended Learning

## How do I order my Wriggle device bundle?

Step 1: Go to [www.wriggle.ie/order](http://www.wriggle.ie/order)

Step 2: Enter your schools' secure login code and click 'Login'

Step 3: Choose the group your student will enter into

Step 4: Select the device and case your school has chosen for the students from the store

Step 5: Enter your details to insure your students' device (this is strongly recommended)

Step 6: Select Wriggle Service and Support

Step 7: Choose to pay for your bundle outright or in monthly instalments over 36 months with Wriggle's Parents Payment Plan

...and that's it!

Your students' device and access to training videos on technology for learning will arrive with you over the summer to help your student get ready for the new school year with their device for learning.



## Got a question about your Wriggle device?

Contact Wriggle at:

 [www.wriggle.ie/contactus](http://www.wriggle.ie/contactus)

 [info@wrigglelearning.ie](mailto:info@wrigglelearning.ie)

 01 5009060

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